

AVANADE ENTERPRISE COLLABORATION SOLUTIONS



where knowledge sharing meets
REAL RESULTS

you'll find Avanade®



Putting timely information into the right hands Requires the *right* technology and expertise

Providing seamless and user-friendly access to the information to your people gives them enormous power. From collaborating with internal or external teams, to making critical decisions, to quick and easy access to your SAP systems, a seamless and secure flow of information can keep your operations running smoothly and boost productivity.

In addition, self-service intranets, such as human resources management and help desk support, can help your organization streamline costs, help employees resolve issues faster, and reap higher job satisfaction.

Avanade has the deep knowledge management expertise—including portal development, SAP integration, knowledge management, and self-service solutions—to give your organization a greater teamwork dynamic. Our global experts and partners have deep technical experience in document and content management, business intelligence reporting, back-end system integration, multi-lingual solutions, self-service technical support, and human resource management. These solutions empower your people with more efficient knowledge sharing and integrate online business processes across your organization.

Make information assessable and integrated. Get results fast.

- ▶ Share insightful reports, facilitate meetings, collaborate on documents, conduct research, and make decisions as a team with advanced information portals.
- ▶ Safely store and share critical business data in a dedicated and secure environment for 24/7 access.
- ▶ Consolidate intranets into one platform that is securely integrated with multiple back-end systems and delivers information to the appropriate audience.
- ▶ Give your employees access to necessary forms and improve their ability to participate in business processes through portals.
- ▶ Empower your employees with the ability to review their benefits and make changes to their personal information, decreasing reliance on HR manpower.
- ▶ Provide employees with a user-friendly help desk intranet that helps them self-diagnose and resolve their hardware or software issues, and provides a clear escalation path to the right technical support personnel if necessary.
- ▶ Give key personnel rapid and easy access to key or time-sensitive data stored within SAP systems to help them make the right decisions at the right time.
- ▶ Maximize both your investment in SAP technology and the talents of your workforce by fully integrating enterprise and desktop applications.

EMPOWER YOUR EMPLOYEES

with Avanade Solutions and Assets

Our approach to enterprise collaboration at Avanade is straightforward—integrate information and technology to make it accessible for people to effectively interact and make better decisions. Our technical expertise, industry expertise, and proprietary assets promote greater information access and integration through three primary solutions:

- ▶ Knowledge Management
- ▶ SAP Information Management
- ▶ Self-Service Applications

Moving your organization toward a truly collaborative enterprise environment allows you to make the most out of your existing technology assets. More importantly, building portals and self-service solutions that your people will readily adopt yields immediately benefits in worker productivity that may contribute directly to your bottom line.

Avanade is a leading, Gold Certified provider of enterprise portal solutions on the Microsoft platform. Our deep technical skills, domain expertise, and unique relationship with Microsoft ensure every portal solution we build achieves its business goals and creates competitive advantages for our customers.

Employing Avanade enterprise collaboration solutions will enable your organization to speed up business performance, facilitate information sharing, automate key business processes, control costs, and improve relationships with employees, partners, and customers.

For organizations seeking an integrated SAP solution, Avanade's unique partnership with Microsoft, SAP, and Accenture gives us access to product development, early release insight, and influence on future product enhancements. And our unmatched expertise with the Microsoft .NET Framework, BizTalk Server, SQL Server, and the entire suite of Microsoft Office 2007 tools, including Microsoft Office SharePoint Server 2007 and Windows SharePoint Services, makes Avanade the best choice for leveraging the power of technology and information. Leveraging the power of technology and information.

Tap into Avanade's proprietary tools for easily adopted and valued information access

Creating information portals, developing a better way for your employees to interact with your SAP system, and building HR and technical support self-service solutions are all time-intensive projects. And, while the eventual ROI for any or all these initiatives is well worth the investment, access to pre-proven code, methodologies, and processes that streamline deployment in a major way can greatly reduce costs and save thousands of project hours.

The Avanade Connected Architecture for Portal (ACA Portal) is a proven asset designed to jumpstart your intranet. ACA Portal accelerates the delivery of portal solutions based on Microsoft portal technologies. It contains code and prescriptive documentation that facilitate the consistent delivery of multilingual portal solutions and extends document management features. ACA Portal also customizes search, enables the development of web parts, and streamlines the deployment of self-service intranets.

The Avanade SAP Information Management Solution leverages the Avanade Connected Architecture® Business Data Integrator™ (ACA BDI) to provide a strategic, efficient approach to the integration of SAP and Microsoft Office. Avanade's SAP Information Management solution allows users to interact with their key business information and processes from within the familiar Microsoft environment. This approach can help drive faster user adoption, enable better decision-making and increase employee productivity.

The Avanade Connected Methods (ACM) provide tools and a common set of repeatable methods, processes and codes for guiding and accelerating delivery on our solutions. Each Avanade consultant is equipped with ACM resources, ensuring consistent results across the entire delivery team, from the start to the end of any project, regardless of the location of the team.

Avanade's proprietary assets in information portals, SAP integration, and ACA and ACM toolsets mean that these typically time-intensive initiatives are rolled out much quicker, more dependably, and with less risk to both your infrastructure and IT budget.

Sharing and using knowledge can change the world.
OR JUST YOUR COMPANY.



Leverage the power of knowledge and information with the experts in Microsoft portal technology and the Microsoft .NET Framework. And with close technology partnerships with Accenture and SAP, we have the unique resources to help you achieve a true teamwork environment that can transform your entire organization.

► **Knowledge Management**

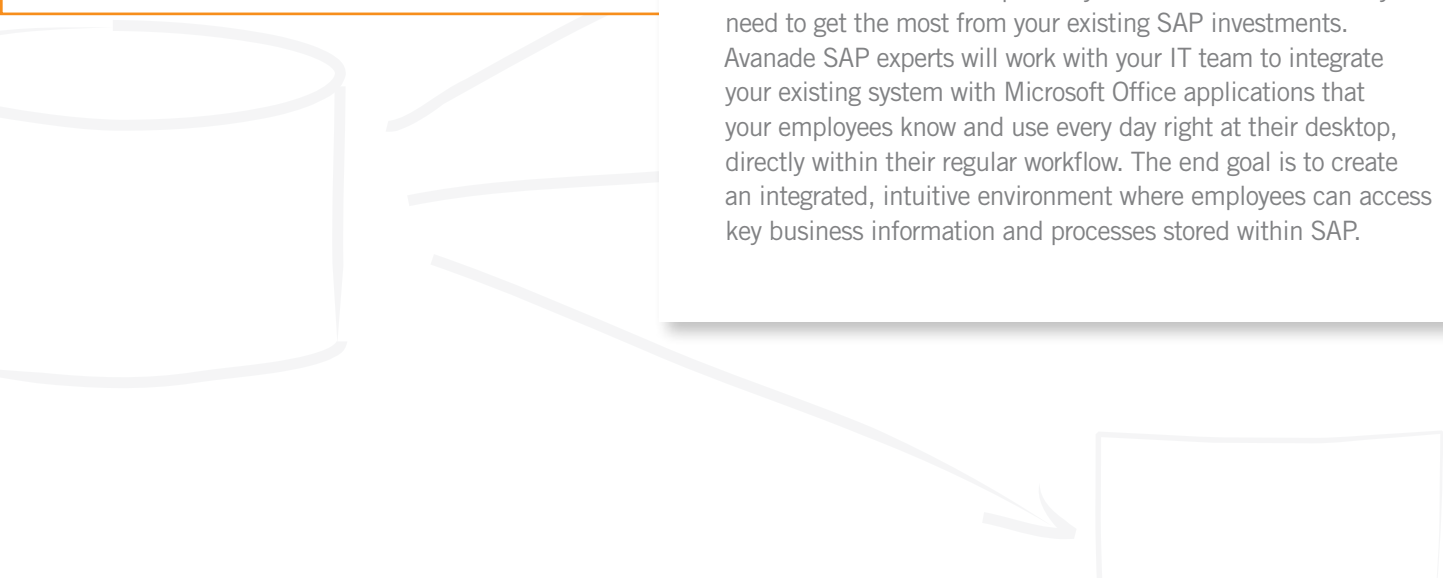
Avanade Knowledge Management solutions include planning and implementing enterprise portals that can help your teams work together across time and geographies by collaborating with each other and around information. Our team of experts will assess your knowledge access and sharing needs and help deploy a reliable, scalable, and extensive enterprise portal solution that streamlines operations and address critical business needs.

► **Self-service Applications**

Whether an HR management system for employees or a self-service help desk intranet, our solution is based on the cost-effective Microsoft Windows Server System, the Microsoft Office System, and the Microsoft SharePoint platform. Self-service applications can include complex web parts, customized search, advanced check-in, content approval workflow, role based security, and leverages web services between the different Microsoft® Office products.

► **SAP Information Management**

This Avanade solution empowers your staff with the tools they need to get the most from your existing SAP investments. Avanade SAP experts will work with your IT team to integrate your existing system with Microsoft Office applications that your employees know and use every day right at their desktop, directly within their regular workflow. The end goal is to create an integrated, intuitive environment where employees can access key business information and processes stored within SAP.





Contact us

Let Avanade help you leverage your IT investment and greatly expand your technology capabilities. Expert teams around the world are ready to assist you.

To learn more about how Avanade can help, visit our website:
www.avanade.com.

Americas

Seattle
phone +1 206 239 5600
Americas@avanade.com

Europe

London
phone +44 0 20 7025 1000
Europe@avanade.com

Asia-Pacific

Sydney
phone +612 9005 5900
AsiaPac@avanade.com