

# Rapidly enabling Microsoft Teams in exceptional times

The current global environment has intensified the need for employees to be able to work remotely. To enable scalable and sustainable remote working, modernized workplace technologies are needed.

Avanade has developed an enablement approach to help our clients quickly equip their employees with the tools to do their jobs, from any location. We have helped clients of all sizes – including the deployment of Microsoft Teams to 1.2 million employees in seven days.

#### A roadmap to help you transition

Our remote working program, comprised of three rapid deployment programs: **Microsoft Teams**, **Windows Virtual Desktop** and **Security** create a highly extensible environment that allows you to quickly scale and adapt to changing business needs.

Our roadmap outlines six dimensions that have proved effective in quickly transitioning to a remote workplace environment:



#### **Culture and adoption**

Adapt leadership practices while protecting the culture and engagement of your workforce.



#### Seamless networking

Enable reliable and secure remote network connectivity to employees' homes and seamless integration with customers and partners.



#### **Elastic collaboration**

Rapidly deploy or extend Teams, SharePoint and OneDrive. Use Workplace Analytics to understand adoption.



#### **Distributed continuity**

Enhance business continuity plans to include reduction in workforce, travel restrictions and large-scale remote working environments. Use PowerApps to rapidly fill urgent needs.



#### Virtual work environment

Evaluate your network, accelerate device deployment and leverage virtual environments such as Microsoft Virtual Desktop to support increased mobile demand.



#### Adaptive security

Review Active Directory, System Center for Configuration Management and Intune configuration to empower employees to collaborate, and secure data and users.

#### Take the first step:

The Teams Rapid Deployment program enables Teams, security and collaboration features, so your employees can work remotely with enhanced collaboration and capability. Our approach starts with an assessment, that evaluates your organization and prioritizes areas to focus on. The program includes the following:

#### Rapid deployment of:

- Features like chat, threaded conversations, file sharing, conferencing and meetings
- Additional components like audio conferencing, live meetings and virtual war rooms.

#### **Experienced practitioners to:**

- Accelerate your deployment and help you manage the risks/trade-offs
- Provide guidance around the durability and manageability of the service during the recovery period

#### **Training**

 Includes quick-start assets so you can customize training that makes it easier for your employees to make use of the functionality.

#### A rapid 3-week deployment plan

Speed and stability are critical, so our programs have been designed as part of a fixed duration – below is a typical delivery timeline. It includes an accelerated plan with design, build and test capability. Outputs include a mobilized workforce with increased adoption, customized training, adoption strategies, a recovery plan, plus full integration with Power Platform.











Microsoft Teams

## Analyze current technology capabilities.

Assess ability to scale, communications plans and support structure.

#### Start targeted

enablement of Teams through initial group of users. **Identify** how to leverage your existing technology more effectively.

Activate capabilities including meetings, conferencing, war room. Enable a training site and live events.

Roll out a communications plan..

### Design a change management

plan to encourage adoption and enable the key capabilities in Teams. This includes key technologies to facilitate person-to-person engagement, internal meetings and even large-scale external events.

Rapidly modernize and scale your collaboration capabilities. Include a focus on home networking, broader networking, security and upgrading other tools and capabilities.

Implement a change plan to help employees work and engage successfully at scale.

Implement a post-crisis recovery plan to review risks, trade-offs and recommendations.

#### Additional information

www.Avanade.com COVID-19 Help page Microsoft Teams Rapid Resource Center









About Avanade

Avanade is the leading provider of innovative digital and cloud services, business solutions and design-led experiences on the Microsoft ecosystem. With 38,000 professionals is 25 countries, we are the power behind the Accenture Microsoft Business Group, helping companies to engage customers, empower employees, optimize operations and transform products, leveraging the Microsoft platform. Majority owned by Accenture LLP and Microsoft Corporation. Learn more at www.avanade.com.

© 2020 Avanade Inc. All rights reserved. The Avanade name and logo are registered trademarks in the U.S. and other countries. Other brand and product names are trademarks of their respective owners.

North America Seattle Phone +1 206 239 5600 America@avanade.com

South America Sao Paulo AvanadeBrasil@avanade.com Asia-Pacific Australia Phone +61 2 9005 5900 AsiaPac@avanade.com

London Phone +44 0 20 7025 1000 Europe@avanade.com