



NOKIA: OFFICE 365 AND AGILE SERVICES



SITUATION

NOKIA was all set for a major Microsoft Office 365 migration, when management spotted an issue that would have potentially jeopardized the project.

With only four months to go until launch, the global technology maker – with its headquarters and cloud data centers in Europe – realized it could not allow employees in the US to add attachments to their emails.

"This was a major issue – one we couldn't ignore before launch," said Peter Friedwagner, Director for End User and Collaboration Services at NOKIA. "We needed a pragmatic solution. But the timeline was so tight, we weren't sure it was possible."

With NOKIA considering putting off the much-anticipated upgrade to its digital workplace, every month of delay was estimated to cost the company millions of dollars. Something had to be done quickly.

SOLUTION

NOKIA turned to Avanade – a joint venture between Accenture and Microsoft – and Accenture to develop a solution to help get the project back on track. The company chose to work with us due to our leading reputation for an agile and flexible approach – as well as our implementation of NOKIA's Microsoft Dynamics 365.

In just a few weeks, NOKIA had a resolution to overcome its regulatory concerns. Leveraging a flexible offshore team of agile developers and an on-the-ground team of Office 365 architects, a user-friendly add-on to Microsoft Outlook was created. We did this by leveraging Microsoft Azure, integrating the solution with Outlook via the Microsoft Office 365 API's. With it, users can now quickly and easily upload files to their communications, without worrying about violating any regulations.

RESULTS

NOKIA met its launch deadline with the help and expertise from Avanade and Accenture, resulting in several benefits:

- **Big delivery, tight timeline:** In just a matter of weeks, we turned around a solution to allow NOKIA's more than 10,000 mail users to take advantage of Microsoft Office 365 and stay compliant.
- **Risk averted, millions saved:** NOKIA prevented an estimated \$3 million a month loss to delays to the project. Today the Microsoft Office 365 solution delivers maximum returns to the business.
- **Peace of mind:** Regulatory penalties are hefty and can do lasting damage to the reputation of any business. NOKIA now has peace of mind when leveraging cloud technologies, with a resilient, dependable solution.

"If you need quick results, go with Avanade and Accenture," summed up Friedwagner. "They were professional, flexible and agile in an international, challenging environment. It was a risky project, with lots of pressure to succeed. In the end, they hit all the milestones and delivered on promises."

ABOUT ACCENTURE

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ABOUT AVANADE

Avanade is the leading provider of innovative digital and cloud services, business solutions and design-led experiences delivered through the power of people and the Microsoft ecosystem. Our professionals bring bold, fresh thinking combined with technology, business and industry expertise to help fuel transformation and growth for our clients and their customers. Avanade has 30,000 digitally connected people across 24 countries, bringing clients the best thinking through a collaborative culture that honors diversity and reflects the communities in which we operate. Majority owned by Accenture, Avanade was founded in 2000 by Accenture LLP and Microsoft Corporation. Visit us at www.avanade.com.

ABOUT MICROSOFT

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