

Oil and Gas industry leader delivers improved service to its partners and better access to data via a centralized knowledge hub.



Business situation

- Employees needed a better way to locate information and expertise in order to assist with projects or solve problems.
- Employee based knowledge and project information needed to be easy to find, use and improve based on new experiences and best practices.

Oil and Gas industry leader begins journey to break down virtual walls and find a new way of working.



Ruben, an oilfield engineer working in a remote area, is able to identify key personnel in Chicago with the expertise he needs to solve a current business problem in the field. He can make recommendations by connecting with colleagues in other parts of the organization quickly.



Chen, a line manager based in Hong Kong, was able to quickly identify and download documents critical to the project she is running—and then update stakeholders through a community site established for the project.



Sasha, a Human Resources Director, is able to help a new employee assigned to a remote project onboard quickly by pointing her to relevant online tools and documents. She feels empowered to help a new employee begin work with a positive experience.

How does it work? Avanade is delivering...

- A hub for employees to share lessons learned and best practices through MySite pages as well as access to global expertise via Communities.
- Improved search capabilities that allow employees a way to locate key information to help them do their job and support their professional development.
- A foundation for social collaboration that can extend beyond the company to help them connect vendors and suppliers with their employees.