

# NEWS RELEASE

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## UNIVERSITY HOSPITALS EMBARKS ON DIGITAL TRANSFORMATION JOURNEY WITH AVANADE

*New suite of digital solutions to provide employees with engaging interface designed to improve collaboration and efficiency*

**CLEVELAND/SEATTLE – May 17, 2016** – [University Hospitals \(UH\)](#), one of the nation's leading health care systems, today announced that it is working with [Avanade](#), the leading digital innovator on the Microsoft platform, to support its transition to a Digital Workplace and create a high-performing culture, drive innovation and enhance nurse and physician engagement. UH will work with Avanade to design and execute a new mobile-friendly intranet which leverages Microsoft SharePoint to provide an enhanced user experience. The solution aims to improve the quality of care for patients by facilitating employee access and engagement while driving effective communication and collaboration.

The Digital Workplace solution will provide UH employees with a customized persona-based interface targeting different roles, facilitate social collaboration through Yammer and allow hospital clinicians to easily search for information related to their relevant daily tasks. Upon completion, UH will enhance its ability to expedite the onboarding of new hospitals within its network as well as connecting all remote locations.

“As our network of hospitals continues to grow, we needed to explore the latest digital workplace solutions to drive employee engagement, facilitate integration, enhance productivity, build effective communication and collaboration and enhance the user experience of our systems,” said Greg Harrison, Chief Communications Officer at University Hospitals. “Avanade’s combination of experience design and Microsoft expertise will help ensure our organization provides a great user experience that will ultimately improve the level of care we provide to our patients.”

With more than 1,000 professionals serving healthcare clients and over 3,000 SharePoint projects completed, Avanade provides University Hospitals with an unparalleled mix of industry experience and technology expertise to manage its transformation to the Digital Workplace.

“The healthcare industry is an early adopter of digital technologies and we are excited by the opportunity to help UH through the process of transforming its workforce. By being digital on the inside, UH is well poised to ensure patients have a superior experience with every interaction.” said Eric Miquelon, Avanade’s senior vice president, Central Region. “We were able to leverage our innovation workshops to showcase the ‘art of the possible’ and help UH prioritize their digital agenda.”

**About University Hospitals**

Founded in May 1866, University Hospitals serves the needs of patients through an integrated network of 18 hospitals, more than 40 outpatient health centers and primary care physician offices in 15 counties throughout Northeast Ohio. At the core of our \$4 billion health system is University Hospitals Case Medical Center, ranked among America's best hospitals by U.S. News & World Report. The primary affiliate of Case Western Reserve University School of Medicine, UH Case Medical Center is home to some of the most prestigious clinical and research programs in the nation, including cancer, pediatrics, women's health, orthopedics, radiology, neuroscience, cardiology and cardiovascular surgery, digestive health, transplantation and genetics. Its main campus includes UH Rainbow Babies & Children's Hospital, ranked among the top children's hospitals in the nation; UH MacDonald Women's Hospital, Ohio's only hospital for women; and UH Seidman Cancer Center, part of the NCI-designated Case Comprehensive Cancer Center at Case Western Reserve University. UH is the second largest employer in Northeast Ohio with 26,000 employees. For more information, go to [www.UHhospitals.org](http://www.UHhospitals.org).

**About Avanade**

Avanade is the leading provider of innovative digital and cloud services, business solutions and design-led experiences delivered through the power of people and the Microsoft ecosystem. Our professionals combine technology, business and industry expertise to build and deploy solutions to realize results for our clients and their customers. Avanade has 28,000 digitally connected people across 23 countries, bringing clients the best thinking through a collaborative culture that honors diversity and reflects the communities in which we operate. Majority owned by Accenture, Avanade was founded in 2000 by Accenture LLP and Microsoft Corporation. Learn more at [www.avanade.com](http://www.avanade.com).