Rethink digital health for your healthcare organization





Building a digital path to enhance the care experience

As care teams rallied in response to the pandemic, established practices came to a standstill. More virtual care services were created almost overnight. Digital innovation accelerated. Now, in this increasingly hybrid world, healthcare organizations face continual change and questions about vaccine efficacy or other concerns as patient expectations and demands on care teams continue to increase

Moving forward, we've identified three areas where you will want to <u>Rethink</u> the way you operate to create a highly effective and resilient healthcare organization:

- Empower care team collaboration and reduce clinician burnout
- Improve the care experience to better engage patients and members
- Harness clinical and operational data for improved insights

1. Empower clinicians

Clinicians can more efficiently and quickly provide the best care when they have the tools and resources to address their patients' needs. When these are not available, it becomes difficult for doctors and care teams to keep pace with demand. Burnout is often the result. Clinician burnout affects retention, productivity, patient experience and perhaps even outcomes.

Clinician burnout is an issue according to 96% of medical professionals, and too many bureaucratic tasks are among the top reasons.

How can you reduce clinician burnout and empower your clinicians and care teams to work together as efficiently as possible?

We offer the latest in digital technologies and intelligent automation, putting people first, to help reduce the workload and create a more personalized care experience. We do this with virtual solutions and advanced data-driven tools customized for healthcare.

Read how <u>Ascension Wisconsin</u> partnered with Avanade to create a Virtual Tumor Board and increased participation among doctors and nurses who now process four times the number of patient cases.



2. Create agile care teams

Patients are demanding convenience, secure access to their medical records, quality control and transparency. They expect rich virtual care, flexibility on when and who cares for them, and the ability to shop for services.

In fact, <u>60% of people</u> want to use technology and digital tools and communication to own and manage their personal health and wellness journey.

So how do you transform processes to help care teams be more agile in response to patient needs and improve the care experience?

We offer innovative solutions to help you adopt virtual care models and tools, diversify services for new growth and engage patients and members.

Read how NHSmail needed to keep care teams connected from remote locations. NHS rapidly implemented Microsoft Teams for all 1.2 million users of NHSmail within a period of seven days.

3. Enhance organizational resiliency

<u>Cloud computing</u> has offered a fast path to effectively harness clinical and operational data with a modern infrastructure to deliver enhanced insights and create a more resilient healthcare organization.

Due to the pandemic, many healthcare organizations have accelerated their move to the cloud to accommodate new digital technologies and virtual care services. In fact, 88% of healthcare organizations have accelerated spending on cloud migration.

How do you now take advantage of the cloud to create a strong foundation for growth and resiliency?

We provide solutions to help you quickly respond to variable work demands, integrate data resources needed to inform care decisions and unlock the value of the Microsoft Cloud for Healthcare within a secure framework.

Read how Answer ALS, run by Johns Hopkins and the Robert Packard Center for ALS Research, is using cloud computing, machine learning, and a powerful, interactive data infrastructure to help determine what causes ALS and identify potential treatments faster.

Rethink the healthcare experience with Avanade

Avanade is the leading partner for implementing Microsoft solutions. We have been recognized as the 2021 Global Alliance SI Partner for the 16th consecutive year. We use our expertise to guide you to:

- Introduce the rapid expansion of digital health technologies and advanced clinical analytics.
- Connect multiple technologies and functional areas for an enhanced care experience.
- Embrace continual change with a flexible cloud infrastructure for increased operational resiliency.

With more Microsoft certified professionals than any other partner, Avanade has a global health and life sciences practice of over 1,000 technical, functional and organizational change professionals, supported by Accenture health strategists and consultants, serving health providers, health plans and life sciences organizations.

The healthcare sector is always an exciting place to be and is rapidly rethinking how to embrace continual change with digital innovations. A major Microsoft aligned focus is the <u>Industry Cloud</u>. We're leading the co-innovating of a new generation of solutions designed to help our clients create a future resilient healthcare organization.

Contact us today

Help renew and grow your organization with the best solutions that address your healthcare challenges.

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