



CASE STUDY

Global mining company saves up to \$1.25M per year

Unified digital workplace solution increases employee collaboration, access and security

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Business situation: Disparate platforms inhibit timely, manageable access to data

Avanade and Metalogix have been working with a leading international mining company headquartered in the U.S. over the past five years. As one of the world's largest commodities companies, growth and evolution come from strategic mergers, acquisitions and divestitures. This has resulted in the company accumulating a number of disparate content management and collaboration platforms and over 400 terabytes of data from more than 30,000 users worldwide.

As with many global organizations, the company operates a lean IT department. It had begun the process of consolidating its enterprise content systems into a single, unified collaboration platform. This would simplify work processes and also ensure that proper content management and security protocols are implemented to protect proprietary intellectual property.

The need for a new platform became critical after a recent and complex merger and acquisition involved transferring a significant amount of content along with hundreds of employees. The IT department needed to quickly understand where employees were going and what permissions they had. The process required reviewing, modifying and migrating hundreds of employees across two global Microsoft SharePoint instances.

After other companies and tools failed to meet expectations, the company determined that it needed partners that not only had experience with large, complex migrations, but could also securely manage sensitive content and quickly and easily report on and handle user permission changes. Avanade's experience with large-scale migrations and SharePoint platforms coupled with Metalogix's ControlPoint and Content Matrix tools were essential for success.

Solution: Avanade and Metalogix migrate 20 terabytes of data to new digital workplace platforms

We helped the company migrate millions of documents and over 20 terabytes of data from legacy SharePoint versions and file shares to the latest versions of SharePoint and Microsoft Office 365. Avanade consultants familiar with the company's business and industry as well as the Metalogix product set helped the company achieve immediate results. Because time was of the essence, Avanade worked with the company to realize the value of buying versus building. In addition to completing the divestiture transition goals, Avanade also trained the company's employees on the Content Matrix product set, so the company can continue to derive value over time.

In addition to ongoing migrations, Metalogix needed to address user permissions and content management. Following the successful migration experience with Metalogix, the company confidently turned to Metalogix ControlPoint to administer a comprehensive security and governance strategy.

Understanding and quickly modifying user permissions was mission-critical to the company's business needs. "The project could not have been completed without ControlPoint," said the company's program manager. "Other solutions do not work. ControlPoint is the best tool available."

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Results: Company saves time, resources and costs

The company found trusted partners in Avanade and Metalogix for their content migration management and information protection. Considering the significant cost, time and personnel savings, the client realized a return on its investment in less than a year after the purchase and implementation of this solution.

Current calculations estimate that the company is saving up to \$1.25 million per year by using Content Matrix. Additionally, delta migrations are performed outside of office hours, so there is no user disruption.

“Content Matrix is one of my favorite employees,” said the company’s program manager. “It’s extremely reliable and tirelessly does exactly what you ask of it. Our cost, time and resource savings were monumental.”

Unlike before, the company can now quickly access and respond to audit requests. “Reporting on employee permissions took multiple weeks and people resources. With ControlPoint, the reporting only takes one person five minutes to address. Key business users with sensitive sites and content are thrilled to be able to quickly have visibility into permissions for any site or employee,” said the program manager.

Avanade and Metalogix continue to deliver benefits that will impact the value realized with this new digital workplace, including:

- **Dependable support:** In addition to successful implementation and adoption of Content Matrix and ControlPoint, we provide company employees with 24/7 support. The program manager says that they “love the support team because they are always very responsive.”
- **Migration speed:** We helped migrate the company’s data to the most current version of SharePoint in only 15 months. Over 100 employees have already successfully transitioned to the new platform and a plan is in place to transition 350 more.

About Metalogix

Metalogix’s award-winning cloud, hybrid, and on-premises solutions provide organizations with the freedom and control to migrate, manage, and protect content within enterprise collaboration platforms. Over 20,000 clients trust Metalogix to optimize the availability, performance, and security of their content across the collaboration lifecycle.

Metalogix is a Microsoft Gold Certified Partner, an EMC Select Partner, and a managed partner in the Microsoft High Potential ISV Group. Metalogix is also ranked on Inc. Magazine’s “Inc. 500” list of the fastest growing companies in America.

For more information, visit us at www.metalogix.com.



About Avanade

Avanade is the leading provider of innovative digital and cloud-enabling services, business solutions and design-led experiences, delivered through the power of people and the Microsoft ecosystem. Majority owned by Accenture, Avanade was founded in 2000 by Accenture LLP and Microsoft Corporation and has 30,000 professionals in 24 countries. Visit us at www.avanade.com

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