

The largest hospital system in Europe reimagines patient care at home using secure, mobile (tablet) access to medical records.



Business situation

- Patient data collected during pre-admission needed to be entered into central medical records system.
- Two paper copies were produced for the patient record; one for the nursing unit and the other for use at the patient's home, requiring updates in two stages
- The process was error prone and time consuming.

Digitized documents help optimize logistics and reduce travel time for the medical personnel.



Katy, a nurse, who collects patient data during pre-admissions, no longer has to return to the office and enter the data into the central medical record system. Instead, she can directly access records from the mobile device hosted at the patient's home, saving time and improving accuracy.



Lee, a doctor who attends to patients at home, no longer carries medical records during his visits. She can access digitalized prescriptions, medical history and follow-up records through the mobile device hosted at the patient's home.



Sara is a working mother and she finds it convenient to get all medical care information for her son at home. She is happier with the level of communication, response time, and peace of mind that her son is receiving better treatment. She can also send an alert from the mobile device in case of emergency.

How does it work? Avanade, Accenture, and Microsoft delivered...

- Secure, mobile/tablet access to a centralized system
- Management of patients' medical records at home
- Synchronization of the patient file and prescriptions in a secure, low latency manner
- An intuitive user interface minimizes training and support efforts