

# Collaboration evolution delivers on vision



**Nykredit**

Nykredit engaged Avanade to implement its vision of an advanced collaboration platform to replace its existing infrastructure.

## Business Situation

With 4,400 employees, Nykredit is one of Denmark's leading financial services groups with activities ranging from mortgage lending and banking, to insurance, pension and estate agency.

With around 100 decentralised locations, the company needed a solution that:

- Enhanced collaboration between and within business units
- Implemented new ways to communicate, such as blogs, Wikis and team sites
- Made it easy to share company news with their employees
- Updated the company's ten-year old intranet and email infrastructure with an integrated environment
- Aligned with a new organizational corporate structure

Nykredit wanted a feature-rich, collaborative and seamlessly integrated environment, but they could not achieve these objectives with its existing versions of IBM® collaboration, email and messaging software.

It was a major transformation with serious business consequences if it went wrong. This is why Nykredit turned to Avanade to help them do it.

## Business Technology

Avanade worked with Nykredit to define a new platform that would match its business goals.

Based on an initial assessment, Avanade recommended Microsoft® technology for the intranet, real-time messaging, conferencing and email.

The new software, which included Microsoft Office SharePoint® 2007, Office Communications Server® 2007 R2 and Exchange Server® 2007, would deliver a feature-rich, integrated, user-friendly platform for future growth.

Avanade implemented the new intranet and communications infrastructure in a way that matched Nykredit's new corporate structure. This reinforced the transformation and helped users see how things had changed.

"They are technical experts, but in a business-oriented way and that's the best thing for a project like this," says John Anker Møller, Senior VP at Nykredit.

Avanade put together a local team supported by resources from the UK to work with Nykredit and their IT contractor.

"We are happy with the progress. Avanade have their feet on the ground; they are practical and keen to provide smart solutions which increase collaboration/productivity within our organisation."

**– John Anker Møller, Senior VP,  
Nykredit**

## Results

Avanade helped Nykredit realise significant business benefits:

- **Supporting a vision of One Nykredit**

"We have around 100 decentralised sites and their ability to collaborate and communicate along the value chain is easier today and saves a significant amount of time," says John Anker Møller.

- **Replace out-of-date systems**

Nykredit now has the latest collaboration technology, including the ability to set up in-house blogs and wikis, project- and teamsites, as well as, personalized news channels on the corporate intranet.

- **Improved collaboration**

The new functionality makes it easier for staff to collaborate at every level of the business.

- **Greater consistency and usability**

Switching to Microsoft promised greater consistency between applications people used every day and, consequently, users needed less training time.

- **Future upgrade path**

The new infrastructure simplifies future upgrades and new functionality. For example, Avanade can help Nykredit migrate in-house applications and staff information from proprietary systems to the new intranet.

In collaboration with Nykredit's project manager, Avanade delivered the project faster than originally estimated, so that it was ready by the time Nykredit implemented its reorganisation.

For Nykredit, the result was a significant collaboration evolution and a contribution to their restructuring project.

## About Nykredit

Nykredit is one of Denmark's leading financial services providers with commercial and mortgage banking as cornerstones. In addition, Nykredit has activities within the insurance, pension and estate agency industries.

The Nykredit Group is the second largest lender and the largest mortgage provider in Denmark, with 40.6 percent of the market for mortgage banking. It is also one of the major private bond issuers in Europe.

Founded in 1851, the company has 4,400 staff and headquarters in Copenhagen, Denmark.



### About Avanade

Avanade provides business technology services that connect insight, innovation and expertise in Microsoft® technologies to help customers realize results. For more information, visit [www.avanade.com](http://www.avanade.com).

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