

Vestia

Avanade Public Reference

Avanade builds and maintains new website for housing association



The background

Every company needs a website that speaks to its values and messages while also being easy to use, clear and reliable.

Vestia is a Dutch organization that provides affordable housing to buy and to rent. As a public-facing body it needs a simple, functional website that communicates its objectives and makes it easy for potential customers to find the information they need.

In recent times, affected by the economic downturn, Vestia underwent a major restructuring and budget cut, meaning the website also needed to be altered to reflect the organizational changes.

Through a recommendation from Microsoft, Vestia engaged Avanade to help it build a new website using Microsoft technologies.

How Avanade helped

Avanade and Vestia jointly decided upon a SharePoint-based site, as it held numerous advantages over the previous content management and hosting system:

- It is more flexible and much easier to scale up as demand requires.
- Allows content to be easily managed and website updates to be implemented quickly.
- Allows advanced security functions.

“Avanade proved to be a great partner. We can rely on them to offer great service and support so our site runs smoothly.”

*Paula Verwey
Functional Maintenance, Vestia*



Customer Profile

Vestia is an organization that rents, sells and manages 89,000 affordable and sustainable homes across the Netherlands.

<http://www.vestia.nl>

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Results realized

Avanade worked closely with Vestia's design agency to develop the site, an interaction that proved to be highly successful over the course of the project.

Once the site structure and graphical assets had been agreed, Avanade began work on the nine-month build phase, with five Avanade personnel attending to the project. Avanade has also continued with the operational maintenance of the site, ensuring maximum uptime and a fast turnaround on technical issues.

The project scope also involved some hardware deployment (including the usual hosting servers and network components). The site also contains failover features, allowing it to remain live even during major technical faults.

The project has been a success, and despite Vestia's financial constraints, Avanade has continued to be awarded 12-month renewal contracts.

Avanade's Michel Deen, Service Line manager Managed Services, comments: "We are proud of the lasting relationship we have built with Vestia over the last few years. We strive for maximum flexibility to adjust to the changing business Vestia is in."

With the current maintenance contract, Avanade supports Vestia's IT team and content managers to keep the site live and up to date.

In the future, Avanade is likely to be involved in the next phase of Vestia's website roadmap.

Fast Facts

Region

The Netherlands

Technology used

Microsoft SharePoint

More Information

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