

THE SUPPLIER'S GUIDE TO INVOICING AVANADE EUROPE SERVICES LTD

Dear Supplier

The Supplier's Guide to invoicing Avanade Europe Services Ltd

Thank you for your interest in providing goods or services to Avanade. These instructions include information about:

- Establishing and Maintaining Your Avanade Supplier Profile
- Preparing Invoices for Avanade Europe Services Ltd
- Special instructions for Purchase Order invoices
- Submitting Invoices to Avanade Europe Services Ltd

Please note that invoices addressed to Avanade are processed and paid by our parent Company, Accenture, and any contact relating to your Vendor account or payment of invoices should be with Accenture using the e-mail and phone contacts shown below.

➤ **Establishing and Maintaining Your Avanade Supplier Profile**

Please make sure the payment information Avanade has on file is always current. If your mailing address, purchase order receipt email address, contact information, bank information, phone or fax numbers change, please notify us immediately by contacting Customer Support at ESC.Customer.Support@accenture.com

➤ **Preparing Invoices for Avanade Europe Services Ltd**

Include the following information on the invoice:

- Invoice (s) preferred to be raised in English.
- Legal name & address of the supplier or contractor
- Contact details and name of your contact person for us to communicate.
- Supplier invoice number or applicable reference number
- Invoice date
- Remit location (i.e., mailing address to send payments)
- Name of the Avanade contact / requestor (in email format preferred) who requested the goods or services. (This employee will be asked to confirm receipt of goods or services and verify the accuracy of the invoice.)
- Organization numbers must be stated on all invoices
- Supplier VAT # should be quoted on Invoice
- Avanade's standard payment terms are 60 days from the date of invoice. Please ensure that these payment terms are stated on the invoice unless alternative payment terms have been agreed in writing with Avanade personnel with power of attorney.
- If you are issuing a credit note against a cancelled invoice, kindly ensure to quote the corresponding invoice reference against which the credit note is being issued, alternatively please quote complete details for issuance of the credit note for us to account it appropriately
- The correct Billing Entity - for goods and services provided to Avanade is as follows:
For Goods and Services provided to Avanade office:
Avanade Europe Services Ltd, 60 Queen Victoria Street, London, EC4N 4TR
- Itemized description of the goods or services that were received or rendered (In English)
- Taxes (wherever applicable)
- Total Amount due

➤ **Special instructions for Purchase Order invoices**

Avanade's official Purchase Orders will be sent via email notifications from Avanade's procurement tool, Ariba Buyer, bearing the sender's address: eprourement.mail@accenture.com. Please ensure you are able to receive emails from this address accordingly.

➤ **Other special instructions**

- If you are providing goods and services to Avanade under more than one Purchase Order, you must invoice for each separately. Only one Purchase Order can be referenced per invoice.



- The format of the invoice must match the format of the Purchase Order. The following guidelines should be observed:
 - Reference the appropriate purchase order line item number for each line item on the invoice;
 - For goods, the total for each line must represent the extended amount for that good;
 - Charge for services and expenses must be itemized on separate lines;
 - Always review the 'comments' section on the Purchase Order for additional processing instructions;
 - Always quote the Purchase Order number (which starts with 45XXXXXXXX).

Please do not:

- Mark the purchase order number with a highlighter as this affects the quality of our invoice scanning;
- Handwrite the Purchase Order numbers on the invoice (where possible);
- Quote the Purchase Requisition number (which starts with PRXXXXXX).

➤ **Submitting Invoices to Avanade Europe Services Ltd**

- Kindly submit your invoices within 5 business days from the invoice date.
- All invoices for Avanade should be posted to the following 'Mailing' address and not to your Avanade contact.
Accounts Payable Dept.
Avanade Europe Services Ltd
Abbey House, 18-24 Stoke Road, Slough, SL2 5AG United Kingdom
- Alternatively you can send a soft copy (TIFF or PDF format) of the invoice(s) directly to acn.uk.inv@accenture.com in a non-manipulative format. It is also important you comply with the below rules when submitting your invoices via email to avoid processing and payment delay.

Submission guidelines

- Email Subject: **Country** and **Company Code** (see table below). Failure to specify the Company Code will result in processing delay.
- Email Body:
 - Only the following document formats are accepted - TIFF, PDF
 - **One mail per Company Code.** If you are billing different Company Codes -even if they are in the same country-, you should send one mail per Company Code.
 - Include number of invoices in case multiple invoices are included into one mail (not recommended though). If multiple invoices are submitted they should be attached using zip file.

Country	Billed Accenture Legal Entity	Company Code to be Quoted in Email subject
UK	Avanade Europe Services Limited	3005

For More Information or Assistance:

For information regarding your Avanade Supplier Profile, invoice or payment processing or purchase orders, please contact Customer Support at ESC.Customer.Support@accenture.com. Alternatively, our Customer service representatives are available Monday through Friday to provide you with assistance from 9:00 a.m. – 5:30 p.m. at Free phone from UK: 0800 028 6135 Out of Country +353 1 407 6801

Avanade is committed to conducting its business free from unlawful, unethical or fraudulent activity. Suppliers are expected to act in a manner consistent with the ethical and professional standards of Avanade set forth in the Avanade Code of Business Ethics, including reporting promptly unlawful, fraudulent or unethical conduct. Avanade has established reporting mechanisms and prohibits retaliation or other adverse action for reporting such conduct.

Kind regards

Avanade Accounts Payable department
ESC.Customer.Support@accenture.com

